

# Suzanne KIEFFER – CV

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**PERSONAL INFORMATION** **Suzanne KIEFFER**  
Female, born in 1977 in France, French nationality  
Residence: Brussels, Belgium  
Full-clean driving license

**CONTACT DETAILS** Web: <https://uclouvain.be/en/directories/suzanne.kieffer>  
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Linked-In: [be.linkedin.com/in/suzannekieffer](https://www.linkedin.com/in/suzannekieffer)

**HEADLINE** Professor at Université catholique de Louvain  
Over 10 years of experience in user experience research and strategy  
Ph.D. in computer science

## PROFESSIONAL EXPERIENCE

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Sept 2006 – present **Université catholique de Louvain (UCLouvain), Belgium**  
Place de l'Université, 1, B-1348 Louvain-la-Neuve, Belgium | [www.uclouvain.be](http://www.uclouvain.be)  
Sep 2017 – Present Assistant Professor  
Oct 2015 – Aug 2017 Research Associate  
Oct 2011 – Sep 2015 Postdoctoral Researcher  
Sep 2006 – Sep 2011 Postdoctoral Fellow

Dec 2015 – Sept 2018 **Vrije Universiteit Brussel (VUB), Belgium**  
Boulevard de la Plaine, 2, B-1050 Brussels, Belgium | [www.vub.be](http://www.vub.be)  
Assistant Professor (10% full-time equivalent) | Course: Information Visualization

2013 – 2017 **Eindhoven University of Technology (TU/e), Netherlands**  
5612 AZ Eindhoven, Netherlands | [www.tue.nl](http://www.tue.nl)  
Guest lecturer (30 hours, from 2014 to 2017) | Course: Contextual task analysis  
Invited researcher (Sept – Dec 2013) | Bourse d'Excellence Federation Wallonie-Bruxelles

Sept 2005 – Aug 2006 **Institut Universitaire de Technologies (IUT) de Nancy-Brabois, France**  
Lieu-dit Le Montet, Rue du Doyen Urion, 54601 Villers-lès-Nancy, France  
Research and teaching assistant

Sept 2004 – Aug 2005 **Ecole Supérieure de Professorat et de l'Éducation (ESPE), Nancy, France**  
5 rue Paul Richard, 54320 Maxéville, France  
Research and teaching assistant

Sept 2001 – Aug 2004 **PhD candidate at LORIA/INRIA Nancy Lorraine, France**  
Institut National de Recherche en Informatique et en Automatique (INRIA)  
Laboratoire lorrain de recherche en informatique et ses applications (LORIA)  
Websites: [www.inria.fr/centre/nancy](http://www.inria.fr/centre/nancy) | [www.loria.fr](http://www.loria.fr)

## FREELANCE EXPERIENCE

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July 2014 – present **UX strategy and UX design**  
Consultancy, training and coaching in UX strategy and UX design  
To-date clients: Eonix SA, EditX SA, ManuExplicite (references available upon request)

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## EDUCATION

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- 2010 **Master in management science**  
Louvain School of Management, Louvain-la-Neuve, Belgium
- 2006 **PhD in computer science**  
University Henri Poincaré, Nancy 1, Nancy, France  
Thesis: “Multimodal assistance in the visual exploration of 2D interactive visualizations”
- 2001 **Master in computer science**  
Université Paul Verlaine, Metz, France.  
Thesis: “The influence of speech in visual presentations: an experimental study”

## LANGUAGES

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French: native proficiency  
English: full-professional proficiency (Certificate in Advanced English, Cambridge)  
Dutch: professional proficiency (Certificate, Université Libre de Bruxelles)  
German: elementary proficiency

## PUBLICATIONS

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See <https://uclouvain.be/en/directories/suzanne.kieffer> or <http://goo.gl/lstfxK>

## HONORS AND AWARDS

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Best paper award, HUCAPP’2019, Prague, Czech Republic  
Invited keynote “Hybrid software development models targeted at UX strategy”, presented at the 7<sup>th</sup> International Conference on Cloud Computing, Data Science & Engineering (Jan 12-13, 2017), Amity University, Noida, Uttar Pradesh India  
Invited speech “Embedded user interfaces: graceful degradation or progressive enhancement?”, presented at 7<sup>th</sup> Conference on Embedded Systems (May 15, 2013), Technofutur, Belgium  
Best presentation award, EICS’10, Berlin, June 2010  
Oral presentation to Albert II, King of the Belgians, Inauguration of Microsoft Innovation Centre, Mons, Belgium (June 16, 2009)  
Best paper award, INTERACT’07, Rio de Janeiro, Oct. 2007

## AFFILIATIONS

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Program Committee Member International Conference on Computer-Human Interaction Research and Applications (CHIRA) in 2017, 2018, 2019  
Program Committee Member of the Engineering Interactive Computing Systems conference (EICS) in 2017

## REVIEWS

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Reviewer for the Hawaii International Conference on System Sciences (HICSS) in 2016, 2017, 2018, 2019  
Reviewer for the Agence Nationale pour la Recherche (ANR) in 2015, 2016  
Reviewer for the Brussels Institute for Research and Innovation (INNOVIRIS): EUREKA (June 2012), RISE (February 2016)